

Government has developed free language CDs containing software and fonts for 22 constitutionally recognized Indian languages and these can be downloaded free of cost from <http://www.ildc.in>.

- (c) Does not arise.

Removal of objectionable contents

1933. SHRI Y.S. CHOWDARY : Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that Government has directed Google, Facebook and Yahoo to remove objectionable contents within 15 days from their sites:

- (b) if so, the details thereof;

(c) whether there are any guidelines which have been issued:

- (d) if so, the details thereof;

(e) whether all websites are following the existing guidelines;

- (f) if so, the details thereof; and

(g) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT) : (a) and (b) Five meetings were held with representatives of social networking sites namely Facebook, Google India and Yahoo India (P) Ltd. In the meetings, some objectionable contents were brought to the knowledge and shown to representatives of social networking sites. They were requested to take appropriate action as per law.

No such direction to remove the content within 15 days was issued by Government to Google, Facebook and Yahoo.

(c) and (d) Government on 11.4.2011, has notified Information Technology (Intermediaries guidelines) Rules, 2011 under Section 79 of the Information Technology Act, 2000. These Rules provide for the intermediaries to observe due diligence and guidelines. The rules provide that the intermediary shall publish the rules and regulations, privacy policy and user agreement for access or usage of the intermediary's computer resource by any person. Such rules and regulations, terms and conditions or user agreement shall inform the users of computer resource not to host, display, upload, modify, publish, transmit, update or share any information that is grossly harmful, harassing, blasphemous, defamatory, obscene, pornographic, paedophilic, libellous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever; etc.

The rules also provide that intermediary upon obtaining knowledge by itself or been brought to actual knowledge by an affected person about objectionable content shall act and wherever applicable, work with the user or owner of information to disable such information.

(e), (f) and (g) These Rules are in the form of due diligence and guidelines which are to be mandatorily observed by all intermediaries.

Competition for outsourcing from other countries

1934. SHRI M.V. MYSURA REDDY : Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the revenue that the Indian companies earned through their outsourcing services during the last ten years, year-wise;

(b) the extent to which, the attractive cost structures in Philippines, Vietnam, Indonesia and China pose threat to India's offshore outsourcing; and

(c) how Government is planning to retain the supremacy of the country in such competition?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SACHIN PILOT) : (a) The revenue that the Indian companies earned through their outsourcing services during the last ten years, year-wise is given as under:

Sl. No.	Year	IT-ITES/BPO Exports in US \$ Billion
1.	2002-03	9.5
2.	2003-04	12.9
3.	2004-05	17.7
4.	2005-06	23.6
5.	2006-07	31.2
6.	2007-08	40.4
7.	2008-09	47.1
8.	2009-10	49.7
9.	2010-11	59.0
10.	2011-12 (E)	68.7

Source: NASSCOM.